# **User Agreement**

Effective Date: September 2, 2025

#### 1. General Provisions

This User Agreement defines the terms of use of the "Dasha Reminder" notification service for chess school students.

**Important:** By using the Dasha Reminder service, you agree to the terms of this agreement and privacy policy.

### 2. Service Description

Dasha Reminder is an automated notification service that:

- Sends reminders about upcoming chess lessons
- Informs about schedule changes
- Transmits important announcements from the chess school
- Works through WhatsApp Business API

### 3. Terms of Use

To use the service, you must:

- Be a student of the chess school
- Provide a valid WhatsApp phone number
- Give consent for personal data processing
- Use the service exclusively for receiving school notifications

## 4. User Rights and Obligations

### The user has the right to:

- Receive timely notifications
- Refuse to use the service at any time
- Request correction of inaccurate information

#### The user undertakes to:

- Provide up-to-date contact information
- Promptly report phone number changes
- Not transfer access to notifications to third parties

## 5. Administration Rights and Obligations

#### The administration ensures:

- Functionality of the notification service
- Protection of user personal data
- Timeliness of notification delivery

### The administration has the right to:

- Temporarily suspend the service for technical maintenance
- Change the terms of the agreement with user notification
- Terminate service provision in case of terms violation

### 6. Limitation of Liability

The service is provided "as is". The administration is not liable for:

- Temporary technical failures in WhatsApp operation
- Message delivery delays due to reasons beyond the service's control
- Damage from untimely notification receipt

## 7. Privacy

Personal data processing is carried out in accordance with the Privacy Policy.

### 8. Termination of Use

The user can terminate service use by:

- Sending a "STOP" message in response to any notification
- Contacting the school administration
- Upon completion of studies at the chess school

## 9. Agreement Changes

The administration reserves the right to change the terms of the agreement. Changes will be communicated through the notification service 7 days before taking effect.

#### 10. Contact Information

For all questions, contact:

Service: Dasha Reminder

**Purpose:** Notifications for chess school

Agreement creation date: September 2, 2025